



Notice No: 19/2026

30 Oct 2026

Traders and Declaring Agents

Dear Sir/Madam

URGENT TRADENET EXTENDED DOWNTIME

Singapore Customs will be conducting urgent system maintenance for TradeNet on **1 Nov 2026 (Sun)** and **15 Nov 2026 (Sun)** beyond the regular Sunday maintenance window from 4am to 8am. Please refer to the following details for the system maintenance:

Date	Time	Duration
1 Nov 2026 (Sun)	4 am to 12 pm	8 hours
15 Nov 2026 (Sun)	4 am to 4 pm	12 hours

2 Please refrain from submitting applications through TradeNet during this period. The Permit Clearance Enquiry Service (PCES) on Customs eServices will also be unavailable. You may resume submitting permit applications and conducting enquiries once the services are restored.

3 To minimise disruptions to your business operations, please plan ahead and submit your applications before the scheduled downtime. Kindly inform your staff of this maintenance window. We apologise for any inconvenience caused.

Yours faithfully

Teh Thiam Siong
Director, TradeNet Office
for Director-General of Customs
Singapore Customs

(This is a computer-generated notice. No signature is required.)

We hope that this notice has been written in a way that is clear to you. If not, please let us have suggestions on how to improve this notice at go.gov.sg/customs-doc.